



Hospice By The Bay Offers Four Levels of Care

Routine Home Care

Hospice services are provided by HBTB team members, who make regular visits wherever the patient calls home – a family residence, a long-term care facility, RCFE, etc.

- The HBTB team includes the HBTB Medical Director, a primary nurse, social worker, home health aides, spiritual support counselor and a trained volunteer.
- The team collaborates with the patient's own physician, family members and caregivers to see that patient's choices about care are respected and comfort and quality of life is maximized.
- Nurses on call 24/7 to answer questions or make emergency visits.

Respite Care

Short-term inpatient care is provided to the patient only to relieve family members or others caring for the individual at home.

- Respite is provided only on an occasional basis. Only five consecutive days at a time is reimbursed.
- Care must be provided in a Medicare or Medi-Cal in-patient facility that is contracted with HBTB to provide respite care to hospice patients.

General In-patient Care (GIP)

Short-term care in a Medicare-certified hospital or long-term care facility to provide symptom management that cannot be accomplished in another setting.

- Ordered for such issues as: uncontrolled pain, dyspnea, nausea and vomiting, seizures, hemorrhaging or agitation.
- The need for GIP is evaluated throughout the crisis. Once the symptoms are resolved, the HBTB team is responsible for planning for discharge.
- The HBTB team collaborates with the in-patient facility on the patient's plan of care.

Continuous Care

Provided during a crisis when a patient requires primarily nursing care to achieve palliation or management of acute medical symptoms.

- Examples include: uncontrolled pain, dyspnea, nausea or vomiting, seizures, hemorrhaging or agitation.
- Care is provided in the patient's place of residence for a minimum of eight hours of care (at least half must be nursing care).
- The need for Continuous Care is evaluated throughout the crisis and is discontinued once the crisis is resolved.



TOLL-FREE PHONE LINES

Admissions: (888) 720.2111

Fax: (888) 767.1919

Weekend and evening admissions available

Marin County 17 E. Sir Francis Drake Blvd.,
Larkspur, CA 94939 • (415) 927.2273

San Francisco/N. San Mateo 180 Redwood St., Suite 350
San Francisco, CA 94102 • (415) 626.5900

Sonoma County/City of Napa 190 W. Napa St.,
Sonoma, CA 95476 • (707) 935.7504

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