



Hospice by the Bay Offers Four Levels of Care

Routine Home Care

Hospice services are provided by HBTB team members, who make regular visits wherever the patient calls home – a family residence, a long-term care facility, RCFE, etc.

- The HBTB team includes the HBTB Medical Director, a primary nurse, social worker, home health aides, spiritual support counselor and a trained volunteer.
- The team collaborates with the patient's own physician, family members and caregivers to see that patient's choices about care are respected and comfort and quality of life is maximized.
- Nurses on call 24/7 to answer questions or make emergency visits.

Respite Care

Short-term inpatient care is provided to the patient only to relieve family members or others caring for the individual at home.

- Respite is provided only on an occasional basis. Only five consecutive days at a time is reimbursed.
- Care must be provided in a Medicare or Medi-Cal in-patient facility that is contracted with HBTB to provide respite care to hospice patients.

Weekend and evening admissions available
Admissions: (888) 720.2111 • Fax: (888) 767.1919

General In-patient Care (GIP)

Short-term care in a Medicare-certified hospital or long-term care facility to provide symptom management that cannot be accomplished in another setting.

- Ordered for such issues as: uncontrolled pain, dyspnea, nausea and vomiting, seizures, hemorrhaging or agitation.
- The need for GIP is evaluated throughout the crisis. Once the symptoms are resolved, the HBTB team is responsible for planning for discharge.
- The HBTB team collaborates with the in-patient facility on the patient's plan of care.

Continuous Care

Provided during a crisis when a patient requires primarily nursing care to achieve palliation or management of acute medical symptoms.

- Examples include: uncontrolled pain, dyspnea, nausea or vomiting, seizures, hemorrhaging or agitation.
- Care is provided in the patient's place of residence for a minimum of eight hours of care (at least half must be nursing care).
- The need for Continuous Care is evaluated throughout the crisis and is discontinued once the crisis is resolved.

Hospice by the Bay complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Hospice by the Bay cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 927.2273, TDD 711.

Hospice by the Bay 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (415) 927.2273, TDD 711。

MARIN COUNTY: 17 East Sir Francis Drake Blvd., Larkspur, CA 94939, (415) 927.2273

SAN FRANCISCO AND SAN MATEO COUNTIES: 180 Redwood St., Suite 350, San Francisco, CA 94102, (415) 626.5900

SONOMA COUNTY AND THE CITIES OF AMERICAN CANYON, NAPA AND VALLEJO: 190 West Napa Street, Sonoma, CA 95476, (707) 935.7504

www.hospicebythebay.org

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